

10-YEAR LIMITED WARRANTY (California) **GTFX, GVFX and PS1 Products**

OutBack Power Systems, Inc. ("OutBack") provides a ten-year (10) limited warranty ("Warranty") against defects in materials and workmanship for its GTFX, GVFX and PS1 products ("Products") if installed in fixed location applications within the State of California.

For this Warranty to be effective, the Product purchaser must complete and submit the applicable Product registration card within ninety (90) days of the eligible Product's first retail sale. The term of this Warranty is governed by the date issued by OutBack on the 10-year Warranty Certificate. This Warranty applies to the original OutBack Product purchaser, and is transferable only if the Product remains installed in the original use location. The warranty does not apply to any Product or Product part that has been modified or damaged by the following:

- Installation or Removal;
- Alteration or Disassembly;
- Normal Wear and Tear;
- Accident or Abuse;
- Corrosion;
- Lightning;
- Repair or service provided by an unauthorized repair facility;
- Operation contrary to manufacturer product instructions;
- Fire, Floods or Acts of God;
- Shipping or Transportation;
- Incidental or consequential damage caused by other components of the power system;
- Any product whose serial number has been altered, defaced or removed; or
- Any other event not foreseeable by OutBack.

OutBack's liability for any defective Product, or any Product part, shall be limited to the repair or replacement of the Product, at OutBack's discretion. OutBack does not warrant or guarantee workmanship performed by any person or firm installing its Products. This Warranty does not cover the costs of installation, removal, shipping (except as described below), or reinstallation of Products.

To request warranty service, you must contact OutBack Technical Services at (360) 435-6030 or support@outbackpower.com within the effective warranty period. If warranty service is required, OutBack will issue a Return Material Authorization (RMA) number. A request for an RMA number requires all of the following information:

1. Proof-of-purchase in the form of a copy of the original Product purchase invoice or receipt confirming the Product model number and serial number;
2. OutBack issued 10-year warranty certificate;
3. Description of the problem; and
4. Shipping address for the repaired or replacement equipment.

After receiving the RMA number, pack the Product(s) authorized for return, along with a copy of the original purchase invoice and warranty certificate, in the original Product shipping container(s) or packaging providing equivalent protection and mark the outside clearly with the RMA number. The sender must prepay all shipping charges, and insure the shipment, or accept the risk of loss or damage during shipment. OutBack is not responsible for shipping damage caused by improperly packaged Products, the repairs this damage might require, or the costs of these repairs. If, upon receipt of the Product, OutBack determines the Product is defective and that the defect is covered under the terms of this Warranty, OutBack will then and only then ship a repaired or replacement Product to the purchaser freight prepaid, non-expedited, using a carrier of OutBack's choice within the continental United States, where applicable.

Shipments to other locations will be made freight collect. The warranty period of any repaired or replacement Product is twelve (12) months from the date of shipment from OutBack, or the remainder of the initial warranty term, whichever is greater.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY APPLICABLE TO OUTBACK PRODUCTS. OUTBACK EXPRESSLY DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTIES OF ITS PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. OUTBACK ALSO EXPRESSLY LIMITS ITS LIABILITY IN THE EVENT OF A PRODUCT DEFECT TO REPAIR OR REPLACEMENT IN ACCORDANCE WITH THE TERMS OF THIS LIMITED WARRANTY AND EXCLUDES ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR LOST REVENUES OR PROFITS, EVEN IF IT IS MADE AWARE OF SUCH POTENTIAL DAMAGES. SOME STATES (OR JURISDICTIONS) MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF WARRANTIES OR DAMAGES, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.



10-YEAR WARRANTY REGISTRATION - CALIFORNIA

To request a 10-year Limited Warranty; complete this form along with a check or money order in the amount of \$599 USD payable to OutBack Power Systems, Inc., and return it to:

Outback Power Systems Inc.
19009 62nd Ave. NE • Arlington, WA 98223

NOTE: A 10-Year Limited Warranty Certificate will only be issued if this registration card is received by Outback within 90 days of the date of the first retail sale of the eligible product. Please submit a copy (not the original) of the product purchase invoice, which confirms the date and location of purchase, the price paid, and the product model and serial number. The warranty certificate is available only for and will only be issued for GTFX, GVFX and PS1 products installed in fixed location (non-mobile) applications within the state of California.

10-Year Warranty Registration for GVFX, GTFX and PS1-California

System Owner

Name: _____

E-mail: _____

Address: _____

City, State, Zip Code: _____

Country: _____

Telephone number: _____

Product

Product model number: _____

Product serial number: _____

Sold by: _____

Purchase date: _____

Please circle the three most important factors affecting your purchase decision:

- Price
- Product Reputation
- Product Features
- Reputation of OutBack Power
- Value

System

System install/commission date: _____

System array size: _____

System array nominal voltage: _____

Type of PV modules: _____

System battery bank size (amp hours): _____

Type of batteries: _____

Please list other sources of back-up power: _____

Installer

Installer: _____

Installer e-mail: _____

Installer address: _____

Installer City, State, Zip: _____

Contractor number: _____